



Reservation and cancellations conditions individual reservations

All reservations must be guaranteed with a valid bank card number, its expiration date, the name of the holder.

For stays between May 15th and September 30th

Prepayment: *All reservations must be guaranteed by a deposit corresponding to the 1st night of each reserved room. The deposit is part of the sale price. Once this sum has been paid, the sale is final.*

Cancellation or no show:

- Between the booking date and 6 days before the arrival date, cancellations can be made free of charge and the deposit paid will be refunded immediately. ***(Example: For an arrival on a Saturday, the cancellation needs to be made before midnight on the previous Sunday at the latest to count as a cancellation free of charge.)***
- For any cancellation after that or in the case of no-show, the entire booked stay will be charged.
- In the event of early departure, the entire booked stay is charged.

For stays between October 1st and May 14th

Prepayment: *No prepayment is necessary.*

Cancellations or no-show:

- The customer can cancel free of charge until 3 days before the arrival date.
(Example: For an arrival date on Thursday, the cancellation needs to be made before midnight on the previous Monday at the latest to count as a cancellation free of charge.)
- The customer will be charged the entire booked stay for any cancellation after that, also in the case of no-show or in the event of early departure.

Our rates, services and booking conditions are always available on our website: www.hotelmed.info

Right of withdrawal: Article L221-8 of the Consumer Code indicates that no right of withdrawal may be exercised for the provision of accommodation, catering or leisure activity services.

Consumer mediator: Following the complaint sent, you must have received a negative response from the operator or have not received a response **after 60 days** the customer can contact the Tourism and Travel Mediator (MTV), whose contact details and the referral procedures are available on the website www.mtv.travel

Consumer Code: Article L223-2: The consumer who does not wish to be the subject of commercial prospecting by telephone can register free of charge on a list of opposition to cold calling on the site: <https://www.bloctel.gouv.fr/>



General information

The Front Desks opening hours:

- From 7:30 a.m. to 7:30 p.m. (from July thru August)
- From 7:30 a.m. to 12:00 p.m. and from 2:30 p.m. to 7:30 p.m. (from April thru June and September)
- From 7:30 a.m. to 12:00 p.m. and from 3:30 p.m. to 7:30 p.m. (from October thru March)

Check-in:

- Check-in is between 2:30 p.m. and 7:30 p.m. (April thru September) and 3:30 p.m. to 7:30 p.m. (October thru March)
- For an arrival after 7:30 p.m., contact must be established with the hotel in advance. If a guest has not arrived or has not notified us of a late arrival, the hotel is entitled to cancel the reservation with full payment of the entire reservation.

Any cancellation or modification of the stay can be obtained by telephone or by email.

Check-out:

- At 11.00 a.m. at the latest on departure day

Non-smoking establishment:

- Our establishment and all of our rooms are completely non-smoking.
- We have made the terrace on the ground floor available with ashtrays for those who wish.
- If we find that the guest has smoked in the room, an additional cleaning and laundry fee of € 200 will be charged.

Animals: Can be accepted with certain conditions and only in certain rooms.

- The request must be made in advance to the hotel.
- In the absence of your request and confirmation from the hotel, the reservation may be considered cancelled, and the cancellation policy applies.

***Pets weighing less than 10 kg can be accepted, for a supplement of 12 € per night.*

We are looking forward to welcoming you to Hôtel Le Méditerranée.

Hôtel Le Méditerranée

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